

July 2005

NEWSWIRE

ASSOCIATION OF CONTINGENCY PLANNERS

SOUTH TEXAS CHAPTER

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www.acp-international.com/southtx/

Quote of the Week:

"Don't sit down and wait for the opportunities to come, you have to get up and make them."

~ Madame C. J. Walker~

North America Regional Business Continuity Awareness Week (BCAW)

enews@techenterprises.net

Dear ACP Member:

North America Regional Business Continuity Awareness Week (BCAW) is scheduled for September 18-24, 2005. The purpose of this week is to continue to "Raise awareness, promote and enhance BCM in both the private and public sectors across North America."

The Association of Contingency Planners (ACP) along with the Business Continuity Institute (BCI), Canadian Centre For Emergency Preparedness (CCEP), Canadian Information Processing Society (CIPS), Business Continuity SIG, Disaster Recovery Information Exchange (DRIE), Canada, Disaster Recovery International (DRII) and its affiliate DRI Canada (DRIC), Emergency Preparedness for Industry and Commerce Council (EPICC), Global Partnership for Preparedness (GPP) are leveraging our areas of expertise to develop a package that will provide organizations and individuals across North America the required tools to enhance their knowledge and need for business continuity.

As an ACP member, you are invited to participate in this initiative. Please feel free to send along ideas and materials you would like to share with the industry. This could be an opportunity for you to 'showcase your organization' for a job well done by sharing a 'case study' or 'BCM tips' for others to learn from.

So often through trial and error we stumble upon a great solution - why not take the opportunity to share your great solution with your colleagues. A paragraph, a page, a chapter...however much it takes to share, we're ready to learn from you! We recognize you may need to remove reference to your organization or a business group within to maintain the privacy and confidentiality of employees, clients, shareholders and/or business partners. All correspondence should be forwarded to bcaw2005@yahoo.ca.

Dragging operational risk management into the 21st century

Thank you for your consideration to participate in the promotion of Business Continuity for North America. Please contact Paul Striedl, ACP CEO/Chairman, at paul.striedl@rsmi.com, should you have any questions.

Nicola Crawford and Norman Hoppe explore ways of improving operational risk management within today's complex businesses.

<http://www.continuitycentral.com/feature0210.htm>

The seven laws of information risk management

A checklist to help organisations mitigate the risks associated with security breaches.

IPLocks has published what it is terming the 'seven laws of information risk management'. These provide a common sense checklist to help organisations achieve compliance and mitigate risks, while better connecting people, processes and technology.

<http://www.continuitycentral.com/news01905.htm>

NIST to release more recommendations from World Trade Center investigation

On June 23rd NIST will conduct a briefing on the draft recommendations from its investigation into the collapses of the World Trade Center towers.

<http://www.continuitycentral.com/news01903.htm>

The Human Resource Professional's Role in Crisis Management

Only a few businesses have a viable crisis management plan, but virtually all realize they are at risk. Human Resource professionals can facilitate mitigation or prevention of major losses. Geary W. Sikich explains.

<http://pizzazemail.com/t?ctl=DB56B2:22ED146>

Keep "Good" Employees From Doing "Bad" Things

Keep "Good" Employees From Doing "Bad" Things On The Internet Now more than ever, threats to the organization introduced by insiders are a bigger concern than outsider threats. Left unchecked, your employees can introduce many risks to your business. Learn more now.

<http://itw.itworld.com/GoNow/a15565a129223a263662157a3>

BCP, Where "P" Is For People

This article is for planners who have already sold management on BCP, and now must convince everyone else. They may find employees hesitant to help out because of unfounded fears. Michael Seese tells us how to get the workforce on board.

<http://pizzazzemail.com/t?ctl=DCBF60:22ED146>

Building true business continuity solutions over IP

Dante Malagrino details the technologies that can be used.

<http://www.continuitycentral.com/feature0213.htm>

The future of high availability

High availability solutions have evolved significantly over the past couple of years but what will tomorrow's HA solutions look like?

<http://www.continuitycentral.com/feature0207.htm>

The five most over-hyped IT security threats

Companies have been hesitant to implement selected new technologies because IT security risks associated with these technologies have been greatly exaggerated, believes Gartner. To alleviate some of these concerns Gartner analysts have identified five of the most over-hyped security threats. These are:

- * Internet Protocol (IP) telephony is unsafe
- * Mobile malware will cause widespread damage
- * 'Warhol Worms' will make the Internet unreliable for business traffic and virtual private networks (VPNs)
- * Regulatory compliance equals security
- * Wireless hot spots are unsafe

"Many businesses are delaying rolling out high productivity technologies, such as wireless local area networks (WLANs) and IP telephony systems, because they have seen so much hype about potential threats," said Lawrence Orans, principal analyst at Gartner.

<http://www.continuitycentral.com/news01924.htm>

Ensuring Internet Connectivity

As business continuity professionals, you design and implement management processes to ensure that your organization continues to operate at a high performance level even during unforeseen events that threaten to interrupt operations. But does your organization have a similar contingency strategy when its Internet connection goes down?

Many organizations' business continuity models lack a component that addresses what to do when Internet access is lost.

<http://www.contingencyplanning.com/archives/2005/jun/2.aspx?ebid=437>

An alternate space review checklist

A comprehensive tool to help business continuity managers perform a site analysis as part of evaluating space for an alternate recovery facility.

<http://www.continuitycentral.com/feature0205.htm>

CheckFree knocked off-line by power outage

Online bill payment provider restores service 14 hours later. [News Story by Todd R. Weiss](#)

JUNE 16, 2005 (COMPUTERWORLD) - Customers trying to use online bill payment services through CheckFree.com yesterday were deterred by a power outage that knocked the service off-line for much of the day.

<http://www.computerworld.com/newsletter/0,4902,102532,00.html?nlid=AM>

NIST publishes World Trade Center collapse study

At a press briefing in New York City in early April, the National Institute of Standards and Technology (NIST) presented its analysis of how the World Trade Center towers collapsed after the terrorist attacks on September 11th, 2001. The study is the most detailed examination of a building failure ever conducted.

<http://www.continuitycentral.com/news01832.htm>

Three Hot Technologies—and their Potential Risks

A willingness to embrace innovative technology is a hallmark of many successful corporations, making it imperative to consider how deployment will affect the security and continuity of vital information. Our Information Security expert, Carl Herberger, explores the critical issues in three technologies that your organization may be evaluating or embracing—RFID, VoIP, and XML.

http://sungard.12hna.com/forethought_jun05/Three_Hot_Techn_Continuity.pdf

E-mail Management: Taking Control of the “Necessary Nuisance”

Corporate dependence on e-mail has steadily escalated, while tolerance for downtime has rapidly declined. How can you help ensure that e-mail is secure, available and retained in compliance with applicable regulatory requirements—without devoting a disproportionate share of IT resources to it? This brief outlines the challenges and offers viable approaches to consider.

http://sungard.12hna.com/forethought_jun05/Taking_Control_Management.pdf

Hurricanes will intensify as the earth warms: NCAR climate expert

Climate change expected to increase hurricane intensity and rainfall, but the effect on hurricane numbers remains unclear.

<http://www.continuitycentral.com/news01935.htm>

OSHA Disaster Site Worker Outreach Training Program

The Disaster Site Worker Outreach Training Program is a training program for Disaster Site Workers who provide skilled support services, (e.g. utility, demolition, debris removal, or heavy equipment operation) or site clean-up services in response to natural and man-made disasters. Specifically, it is recognized that all workers at disaster sites need to be aware of the differences between disaster sites and regular construction or demolition worksites and be able to inspect, don, and doff air-purifying respirators. Also, the program will make management and labor aware that pre-incident training is essential for ensuring disaster site worker safety and health.

Through the program, individuals who complete a four day OSHA trainer course are authorized to teach a 16-hour Disaster Site Worker Course (#7600) for Disaster Site Workers. Authorized trainers can receive OSHA course completion cards for their students.

The Disaster Site Worker Outreach Training Program is voluntary. OSHA does not require participation in this program

<http://www.osha.gov/fso/ote/training/disaster/disaster.html>

100 Best Places to Work in IT 2005

This year's Best Places to Work in IT know the secret to building a strong and satisfied IT workforce. More than money and benefits, it's the value of the work itself.

<http://www.computerworld.com/newsletter/0,4902,102737,00.html?nlid=CAR>

Best to Worst

Frankly Speaking: Here are 10 surefire ways to make your IT shop one of the worst places to work.

<http://www.computerworld.com/newsletter/0,4902,102757,00.html?nlid=CAR>

The future of enterprise data back-up and recovery

A new approach is required to protect business critical data often stored outside the reach of conventional enterprise back-up mechanisms.

<http://www.continuitycentral.com/feature0219.htm>

The Association of Contingency Planners Announces Cleveland, OH Chapter

Cleveland, OH - The Association of Contingency Planners (ACP), the nation's premiere organization for professionals in the field of Business Continuity Planning, announces the chartering of its first chapter in the state of Ohio. Located in Cleveland, OH the "Northern Ohio" chapter will provide networking, educational, and professional development services to the rapidly growing number of business continuity professionals throughout the area.

Brian Zawada, Chapter President and founding member states, "Our goal is to share planning experiences and best practices through developing methods to increase the visibility of business continuity in our organizations. Most importantly, we want to reach out to the many planning groups here in Ohio and invite them to participate in creating a diverse knowledge-sharing forum."

"We are quickly approaching our 30th chapter milestone. Our growth demonstrates the expansion of our industry and more importantly the necessity for ACP to provide a venue to support new and existing professionals as continuity planning matures," says Leah Farr, ACP Public Relations Director.

The Northern Ohio Chapter will begin meeting in July 2005 and expects the chapter to grow from its 15 founding members as they serve Northern Ohio, from Toledo to Youngstown and from Cleveland to Akron/Canton. For direct chapter inquiries, please contact Chapter President, Brian Zawada brian.zawada@protiviti.com 216.696.6098.

Founded in 1983, ACP is a non-profit trade association dedicated to fostering continued professional growth and development in effective contingency and business resumption planning. With 25 chapters and over 1,300 members, ACP is the largest networking and information exchange organization in North America for business continuity and disaster recovery professionals. ACP membership is open to anyone with an interest in or responsibility for the varied aspects of contingency planning. For more information about ACP, please visit the Association's web site at www.acp-international.com.

FOR IMMEDIATE RELEASE: 6-24-2005

The Association of Contingency Planners Announces Albany, NY Chapter

Albany, NY - The Association of Contingency Planners (ACP), the nation's premiere organization for professionals in the field of Business Continuity Planning, announces the chartering of its first chapter in the state of New York. Located in Albany, NY the "New York Capital Region" chapter will provide networking, educational, and professional development services to the rapidly growing number of business continuity professionals throughout the area.

"The New York Capital Region Chapter is ACP's first endeavor into the State of New York and the New England area. Albany is an extremely important location as ACP continues its' expansion throughout the Northeast. The ACP is also planning chapters in New York City and Buffalo," says Jim Crosson, ACP Chapter Services Director.

Geoff Turner, Chapter President states, "The members of the New York Capital Region Chapter are honored to be ACP's first chapter in the State of New York and New England. Our chapter will work closely with business, government, and emergency response organizations to identify where we can work together toward a common understanding of our respective needs during a crisis and the BCP process. This understanding will benefit all participants as well as the general public."

For more information on becoming a member of the NY Capital Region please contact Geoff Turner, Chapter President at gturner@tribune.com or Peter Laz, Membership Director at plaz@forsythe.com.

Founded in 1983, ACP is a non-profit trade association dedicated to fostering continued professional growth and development in effective contingency and business resumption planning. With 25 chapters and over 1,300 members, ACP is the largest networking and information exchange organization in North America for business continuity and disaster recovery professionals. ACP membership is open to anyone with an interest in or responsibility for the varied aspects of contingency planning. For more information about ACP, please visit the Association's web site at www.acp-international.com.

Treasurer's Report

As of April 30, 2005 the ending balance for the South Texas ACP Chapter is \$4,793.50.

Current Membership Numbers

As of June 27th, 2005, we have 43 active ACP members. The South Texas Chapter thanks you for your participation, time, and commitment to continual growth.

Remember, every visitor is a potential member, so BRING a friend or two!!

New / Renewed Member

Harvey Nusz

Scott Rockenstein

Next Meeting

When: Tuesday, July 12, 2005
Subject: **Asian Tsunami – Applied Lessons Learned**
Speaker: Robert A. Jensen
Affiliation: Kenyon International Emergency Services
Location: IBM Building, 2 Riverway, Houston, TX - Room 1553
Time: 11:30 am to 1:00 pm

Presentation Synopsis:

Robert Jensen, President and CEO of Houston-based Kenyon International Emergency Services, Inc., will present Kenyon's extraordinary first-hand look at the Asian Tsunami in Thailand, and offer lessons learned from the experience for all contingency managers. While the disaster occurred on the other side of the globe, its impact has hit corporations and governments world wide. Kenyon's top 10 lessons-learned from the Tsunami have direction application to everyone in risk and emergency management.

About the Speaker:

Robert A. Jensen was named Chief Executive Officer, Kenyon International Emergency Services, on 26 January 2001, after serving in a variety of roles. Mr. Jensen was elected to the office of President and appointed a Director of Kenyon's Board on 8 May 2003. Since arriving at Kenyon, Mr. Jensen has responded to numerous mass fatality incidents including terrorist bombings, criminal investigations involving mass murder, and transportation disasters providing leadership in family assistance services, mortuary services, incident management, and anniversary / memorial activities. Bob received his Bachelor of Science in Criminology from California State University Fresno, has been a commissioned military officer, a deputy sheriff, and is a NFPA certified firefighter.



The chapter meets regularly on the second Tuesday of each month at 11:30 a.m. at IBM Building, Room 1553, Two Riverway, Houston Texas. Please feel free to bring a guest. We would love the opportunity to make them members.

Remember that attendance at ACP chapter meetings count toward your continuing education credits (CEUs).

Upcoming Conferences / Major Events

July 10-13, 2005
15th World Conference on Disaster Management (WCDM)
The Canadian Centre for Emergency Preparedness (CCEP)
<http://www.wcdm.org/main.html/>

Metro Toronto Convention
Centre, Toronto, Canada

July 19-21, 2005
Performance Measurement for Homeland Security Initiatives
Weidner Inc.
http://www.aliconferences.com/conferences/homeland_security/0705.htm

Doubletree Hotel Crystal City
Arlington, VA

<p>July 26-28, 2005 CIO Decisions Conference Search CIO http://ciodecisionsconference.techtarget.com</p>	<p>The Inn at Spanish Bay Pebble Beach, CA</p>
<p>August 9, 10, 11, 2005 InfraGard 2005 National Conference InfraGard National Member Alliance & the FBI http://www.infragardconferences.com/</p>	<p>JW Marriott Washington, DC</p>
<p>September 18-22 DRJ's Fall World 2005 Disaster Recovery Journal http://www.drj.com/conferences/sd2005/DRJ-SD2005-8pg.pdf</p>	<p>Sheraton San Diego Hotel & Marina San Diego, CA</p>
<p>September 19-21, 2005 Network Security Conference ISACA http://www.isaca.org/nsc</p>	<p>Caesars Palace Hotel & Resort Las Vegas, NE</p>
<p>September 28-30 IT Security World Conference & Expo 2005 MIS Training Institute http://www.misti.com/virtprogITS05/program.asp</p>	<p>Hyatt Regency San Francisco, CA</p>
<p>October 24-26, 2005 Nedrix Annual Conference http://www.nedrix.com/</p>	<p>Hyatt Goat Island Resort Newport, RI</p>
<p>October 25-26, 2005 SIA Business Continuity Planning Conference & Exhibit http://www.sia.com/bcp05/</p>	<p>New York Marriott Brooklyn Brooklyn, NY</p>
<p>November 2-4, 2005 CPM 2005 East Contingency Planning Management http://www.contingencyplanning.com/events/east/</p>	<p>Gaylord Palms Hotel Orlando, FL</p>
<p>November 14-16, 2005 The CSI 32nd Annual Computer Security Conference & Exhibition http://www.gocsi.com/annual/</p>	<p>Marriott Wardman Park Washington, D.C.</p>
<p>November 17-18, 2005 The 2005 Corporate Security, Business Continuity and Crisis Management Conference http://www.conference-board.org/conferences/conference.cfm?id=980</p>	<p>Westin New York at Time Square New York, NY</p>
<p>February 8-10, 2006 International Safety & Security Conference 2006 Emergency Corps http://www.emergencycorps.org/issc.php</p>	<p>Hilton New York Hotel New York, NY</p>

Other References & Links on Seminars

By Charles Sterling

<http://www.ibct.com/>

<http://www.sentryx.com/>

<http://www.cyrusone.com/newsletter/cyrusone/landing/index.html>

<http://www.yourwindow.to/>

<http://www.business-continuity-online.com/Content/Pages/Training.aspx>

<http://www.rothstein.com/drjbooks/drj746.htm>

<http://www.rothstein.com/>

<http://www.londonprepared.gov.uk/index.htm>

<http://www.londonprepared.gov.uk/business/businesscont/index.htm>

<http://www.disasterrecoveryforum.com/modules.php?name=Forums&file=viewforum&f=9>

http://www.insight.co.uk/training/tc_understandingpas56.htm

<http://www.binomial.com/>

<http://www.infosyssec.net/infosyssec/buscon1.htm>

http://www.idsemergencymanagement.com/emergency_management/us/Business_Continuity/Business_Continuity_Management/2_0/g_supplier.html

<http://www.idsemergencymanagement.com/>

http://www.ffiec.gov/ffiecinfobase/booklets/bcp/bps_06_proc_other.html

<http://www.2c-consulting.com/training.htm>

<http://www.bfi.co.uk/continuitytraining.htm>

<http://www.automataservices.com/training.htm>

<http://www.niser.org.my/training/bcp.html>

<http://www.metrokc.gov/oirm/projects/bc/training.aspx>

http://www.htinstitute.com/corp_view.asp?cid=126

<http://www.contingencynow.com/training.htm>

<http://www.survive.com/>

<http://www.strohlsystems.com/Training/default.asp>

<http://www.christianet.com/business/businesstraining.htm>

<http://www.marsh.com.au/index.htm>

<http://www.theiia.org/itaudit/?fuseaction=catref&catid=8>

<http://www.kingswell.net/>

<http://www.bfi.co.uk/continuity.htm>

http://www.mile2.com/Disaster_Recovery_and_Business_Continuity_Planning_Training.html

http://www.compinfo-center.com/itman/business_continuity.htm

http://www.sorm.state.tx.us/Risk_Management/Business_Continuity/init_overview.php

<http://www.setfocus.com/Train/Courses/CourseListing.aspx?CourseNum=7019>

<http://www.sun.com/service/businesscontinuity/>

http://www.ocipep.gc.ca/info_pro/self_help_ad/general/busi_cont_e.asp

2005 CPM Symposia Events: [The Disaster Simulation](#) / [Hot Topics in Business Continuity](#)



Experience a disaster simulation so real, so wild, so exciting, it will leave you breathless, exhausted and ... **prepared.**

Find out how you would perform in an actual disaster! **Register for this full-day workshop for just \$495! [See exact locations and register here >>](#)**

Agenda

8:00 to 8:30: **Registration**

8:30 to 8:45: **Welcome and Introductions**

8:45 to 9:15: **The Value of Exercising**

This session will discuss the importance of exercising, regardless if the activity is a tabletop review to a full-scale event that requires coordination with public authorities. We will also briefly discuss how to plan an exercise.

9:15 to 9:30: **Ground Rules for Exercise**

In this segment we will review how the exercise will proceed, what is permitted and what is not. The ground rules will be addressed just prior to the official launch of the exercise.

9:30 to 3:00: **Exercise Underway**

The exercise will be based on a real-life incident, and will involve a lot of quick thinking and responding, the same as in a real emergency. Although lunch will be brought into the room, the exercise will continue. As the exercise progresses there will be periodic pauses for briefings, recaps, and clarifications.

3:00 to 3:45: **Team Recaps, Lessons Learned**

Each team will present a brief synopsis of its experiences, lessons learned, and items that can be used within their own companies.

3:45 to 4:00: **Wrap-up and Adjournment**

The Disaster Simulation is also scheduled to arrive in the following cities:

July 14: Los Angeles

August 11: Washington, DC

September 15: Seattle

October 11: Philadelphia

The Disaster Simulation is conducted by Sal Lifrieri, former Director of Security and Intelligence Operations for the NYC Office of Emergency Management under Rudolph Giuliani.

DRI International will award 8 CEUs for attendance at this event.

The 2005 Liebert Business Continuity Seminar Series

<http://liebert.regsvc.com/businesscontinuity/landing.asp>

Location	Date
New York, NY New York Marriott Marquis	Tue, Jul 12, 2005
Cincinnati, OH Hilton Cincinnati Netherland Plaza Hotel	Wed, Jul 13, 2005
Washington, DC JW Marriott on Pennsylvania Avenue	Thu, Jul 14, 2005
Charlotte, NC Omni Charlotte Hotel	Tue, Jul 19, 2005
Atlanta, GA Renaissance Waverly Hotel	Wed, Jul 20, 2005
Fort Lauderdale, FL Westin Ft. Lauderdale	Thu, Jul 21, 2005
St. Louis, MO Renaissance Grand Hotel	Tue, Jul 26, 2005
Houston, TX The Westin Galleria Houston	Wed, Jul 27, 2005
Dallas, TX InterContinental Dallas Hotel, formally the Grand Kempinski Hotel	Thu, Jul 28, 2005
Denver, CO Hyatt Regency Tech Center	Tue, Aug 2, 2005
Phoenix, AZ Hilton Phoenix Airport	Wed, Aug 3, 2005
Seattle, WA Sheraton Seattle Hotel and Towers	Tue, Aug 9, 2005
Los Angeles/Long Beach, CA Hyatt Regency Long Beach	Thu, Aug 11, 2005
San Francisco, CA Crowne Plaza Union Square	Wed, Aug 17, 2005

DRI International Course Schedule – May 2005 – December 2005

For Course Location Information, Click Below:	Dates	For Course /Exam Description Information, Click Below:	Sponsor
Costa Mesa, CA	July 11-12	BCP 501	ACP/Orange Cty.
Costa Mesa, CA	July 13	Certification Exam	ACP/Orange Cty.
Des Moines, IA	July 13-14	BCP 501	IA Cont. Planners
Des Moines, IA	July 15	Certification Exam	IA Cont. Planners
Falls Church, VA	July 13-14	BCP 501	DRII
Falls Church, VA	July 15	Certification Exam	DRII
Little Rock, AR	July 23 & 30	BCP 501	
Little Rock, AR	Aug. 6	Certification Exam	
King of Prussia, PA	July 25-28	BCLE 2000	Strohl Systems
King of Prussia, PA	July 29	Certification Exam	Strohl Systems
Minneapolis, MN	Aug. 1-5, Aug, 8-11	BCLE 1000	
Minneapolis, MN	Aug. 12	Certification Exam	
Grand Rapids, MI	Aug. 3- 4	BCP 501	
Grand Rapids, MI	Aug. 5	Certification Exam	
Seattle, WA	Aug. 3- 4	BCP 501	
Seattle, WA	Aug. 5	Certification Exam	
New York, NY	Aug. 8-11	BCLE 2000	
New York, NY	Aug. 12	Certification Exam	
Falls Church, VA	Sept. 14-15	BCP 501	DRII
Falls Church, VA	Sept. 16	Certification Exam	DRII
San Diego, CA	Sept. 15-16	BCP 501	DRJ
San Diego, CA	Sept. 17	Certification Exam	DRJ
San Diego, CA	Sept. 15-16	BCP 501 (In Spanish)	DRJ
San Diego, CA	Sept. 17	Certification Exam (In Spanish)	DRJ
King of Prussia, PA	Sept. 19-22	BCLE 2000	Strohl Systems
King of Prussia, PA	Sept. 23	Certification Exam	Strohl Systems
San Diego, CA	Sept. 21-23	BCP 501	DRJ
San Diego, CA	Sept. 21-23	BCP 601	DRJ
San Diego, CA	Sept. 21-23	BCLE 930	DRJ
San Diego, CA	Sept. 21-23	BCLE 350	DRJ
San Diego, CA	Sept. 23	Certification Exam	DRJ
San Diego, CA	Sept. 23	Masters Exam	DRJ
San Diego, CA	Sept. 21-25	BCLE 2000	DRJ
San Diego, CA	Sept. 25	Certification Exam	DRJ
Dallas, TX	Oct. 5-6	BCP 501	
Dallas, TX	Oct. 7	Certification Exam	
New York, NY	Oct. 12-13	BCP 501	
New York, NY	Oct. 14	Certification Exam	

Chicago, IL	Oct. 19-20	BCP 501	
Chicago, IL	Oct. 21	Certification Exam	
Miami, FL	Oct. 26-27	BCP 501 (In Spanish)	
Miami, FL	Oct. 28	Certification Exam (In Spanish)	
Newport, RI	Oct. 26-27	BCP 501	NEDRIX
Newport, RI	Oct. 28	Certification Exam	NEDRIX
Columbus, OH	Oct. 26-27	BCP 501	
Columbus, OH	Oct. 26-27	BCP 601	
Columbus, OH	Oct. 28	Certification Exam	
Orlando, FL	Oct. 30-31	BCP 501	CPM
Orlando, FL	Nov. 1	Certification Exam	CPM
Orlando, FL	Oct. 30-31	BCP 501 (In Spanish)	CPM
Orlando, FL	Nov. 1	Certification Exam (In Spanish)	CPM
Denver, CO	(Oct.) TBD	BCLE 2000	
St. Louis, MO	(Oct.) TBD	BCP 501	
King of Prussia, PA	Nov. 28-Dec. 1	BCLE 2000	Strohl Systems
King of Prussia, PA	Dec. 2	Certification Exam	Strohl Systems
Phoenix, AZ	(Dec.) TBD	BCP 501	
New Orleans, LA	(Dec.) TBD	BCP 501	

To register or for further class schedules, visit www.drii.org

[“Silly, Bizarre and Unknown” Monthly, Weekly & Daily July Observances](#)

Here are *some* of the crazy things you can celebrate during the month of July!!

Monthly Observances

Cell Phone Courtesy Month
 Anti-boredom Month
 National Bake Bean Month
 National Hot Dog Month
 Blueberries Month
 National Purposeful Parenting Month

Weekly Observances

National Education Association Week: 1-6
 Freedom From Fear of Speaking Week: 3-9
 Air Conditioning Appreciation Week: 3-15
 Take Charge of Change Week: 10-16
 National Independent Retailers Week: 17-23
 National Salad Week: 25-31

Daily Observances

Ice Cream Day: 1-4
 I Forgot Day: 2
 Stay Out Of the Sun Day: 3

Get to Know Your Customer Day: 21
 Hot Enough For Ya Day: 23
 National Drive-Thru Day: 28

Source: <http://www.brownielocks.com>