

June 2005

NEWSWIRE

ASSOCIATION OF CONTINGENCY PLANNERS

SOUTH TEXAS CHAPTER

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www.acp-international.com/southtx/

Quote of the Week:

"I don't believe in failure. It is not failure if you enjoyed the process."

~ Oprah Winfrey ~

Thanks to everyone for making the 2005 Houston/Galveston National Weather Service Hurricane Workshop a success!

The 2005 National Weather Service Hurricane Workshop, presented by CenterPoint Energy, took place on May 26 from 4:30-9:00 p.m. at the Pasadena Convention Center in Pasadena, Texas. The theme of the 2005 Workshop was "Florida 2004: It can happen in Texas."

The 2005 Workshop focused on the 2004 Hurricane Season, in particular the impact on Florida. We tried to imagine what the impact four hurricanes in one season would have on Texas. The workshop consisted of a main session with several keynote speakers along with several breakout sessions covering hurricane related topics. A vendor area was also available for companies involved in hurricane preparedness and hurricane protection.

The Houston/Galveston National Weather Service is proud to announce that CenterPoint Energy was the presenting sponsor for the 2005 Hurricane Workshop. CenterPoint Energy, the company that maintains the electrical lines throughout the Greater Houston area, is very involved in preparing for and recovering from a major hurricane.

CenterPoint Energy had hundreds of employees in Florida this past hurricane season helping in restoring power to the local communities. CenterPoint Energy Regional Manager Ed Russell, who led the crews in restoring power in Florida, talked about the Florida recovery process and shared how it would apply in Texas if we experience a major hurricane.

The Deputy Director of the National Hurricane Center, Dr. Ed Rappaport, was the featured speaker. Dr. Rappaport talked about the 2004 season and discussed some of the meteorological reasons that the United States and especially Florida were impacted so dramatically. Dr. Rappaport also looked forward to see what the 2005 Hurricane Season has in store for the Atlantic Basin.

The City of Pasadena continued to be a sponsor of the workshop by furnishing the use of the Pasadena Convention Center for the 12th year in a row.

<http://www.srh.noaa.gov/hqx/tropical/workshop05.htm>

Thanks to some Officers and Members of the ACP South Texas Chapter: Jim Nowak, W.D. Koempel, David Lowell, Lilibett Machado, Iris Patton, & Toby Sledge, who helped setting up and attending the booth at the Hurricane Conference. Here are two pictures of the exhibition and the ACP Booth:



Grenada situation provides wide-area disaster recovery lessons

Earlier this week the United Nations highlighted the continued disaster recovery struggle taking place in Grenada following last year's Hurricane Ivan. David Honour highlights the lessons that the business continuity profession can learn from the situation in the Caribbean island.

<http://www.continuitycentral.com/feature0204.htm>

Time Warner says data on 600,000 workers lost

Information on the current and past employees was on computer backup tapes
News Story by [Lucas Mearian](#)

MAY 02, 2005 ([COMPUTERWORLD](#)) - Time Warner Inc. reported today that a shipment of backup tapes with personal information of about 600,000 current and former employees went missing more than a month ago during a routine shipment to an offsite storage site.

The tapes, part of a routine shipment being taken to the site by off-site data storage company Iron Mountain Inc. didn't include data about Time Warner customers, the company said in a statement.

The company told employees today that the data tapes went missing March 22.

<http://www.computerworld.com/databasetopics/data/story/0,10801,101500,00.html>

Enterprise risk management: a long-term solution for compliance, governance and sustained growth in shareholder value

A comprehensive introduction to the subject by Hewitt Roberts.

<http://www.continuitycentral.com/feature0202.htm>

Update: Alternate Space Review Checklist

When performing a site analysis as part of evaluating space for an alternate recovery facility, it's helpful to know the characteristics of each site. The following checklist – which has been updated by a team of facilities management experts – can be a good starting point when doing your research prior to conducting a walk-about. Have these items – and any others you can identify – in a handy document you can take with you, and check off each as you address it. Make notes about any issues you uncover during the review, and follow up with the building management company or superintendent.

<http://www.contingencyplanning.com/archives/2005/may/3.aspx?ebid=412>

Sarbanes-Oxley and Outsourcing: Time Is Running Out for Non-U.S. Firms

As companies choose to devote key resources to core business activities, it is increasingly common for supporting functions to be outsourced. These often include IT-intensive activities such as information processing, claims management and payroll.

Drivers for outsourcing include more efficient and effective cost and risk management, as well as improved service delivery and greater speed to market. Under SOX (Section 404), organizations are responsible for ensuring that the service providers of any outsourced functions have documented their financial processes, carried out a risk assessment and have in place adequate controls over financial reporting, which have been thoroughly tested for their effectiveness. This responsibility can never be delegated to the service provider by the user organization.

<http://www.contingencyplanning.com/archives/2005/may/2.aspx?ebid=412>

Blackout

Frankly Speaking: Users may think they're protecting your company's secrets. But they're probably not. Just ask the Pentagon.

<http://www.computerworld.com/newsletter/0,4902,101582,0.html?nlid=AM>

The changing role of business continuity software

Glyn Thomas, continuity software manager at SunGard Availability Services, explains why he believes that a new generation of business continuity software is required to handle the increasing scope and complexity of BCM activities.

<http://www.continuitycentral.com/feature0192.htm>

Measuring operational risk management systems under Basel II

This paper proposes an approach to evaluating the 'quality of compliance' of ORM systems within, and between, firms and is based on the concept of 'maturity models'.

<http://www.continuitycentral.com/feature0197.htm>

Operational risk and information security need to co-exist for effective risk management

Organizational walls need to be broken down, says Jeremy Ward.

<http://www.continuitycentral.com/feature0189.htm>

Is climate change a business continuity issue?

Whatever the cause, most scientists agree that climate change is taking place. David Honour asks what the implications are for business continuity managers.

<http://www.continuitycentral.com/feature0198.htm>

A complete network continuity solution

As a business continuity professional, you have designed and implemented an array of management processes to ensure that your organisation continues to operate at a high performance level even during unforeseen events that threaten to interrupt operations. But does your organisation have a similar contingency strategy for when its Internet connection goes down?

<http://www.continuitycentral.com/news01823.htm>

You have a 75% chance of losing email

at least once this year, whether by natural disaster or common crisis. Learn to justify an investment in eliminating email outages with this new guide: The Business Case for High Availability Email, sponsored by MessageOne.

<http://www.messageone.com/s86/>

The rise and rise of the chief risk officer

The number of CROs appointed to oversee enterprise risk is increasing rapidly according to an Economist Intelligence Unit survey.

<http://www.continuitycentral.com/news01881.htm>

FEMA sets out the need for long-term disaster recovery committees

“Disaster response and recovery - begins and ends at the local level,” states FEMA.

<http://www.continuitycentral.com/news01879.htm>

Leading Employees Through Crisis

When tragedy strikes a business, all stakeholders immediately look to its leadership for direction. How leaders respond offers both tremendous opportunity and serious risk for the subsequent outcomes. Bob Vandepol tells us more.

http://disaster-resource.com/newsletter/subpages/v84/meet_the_experts.htm

It's the smaller disasters that matter

Paul Brislen 12/05/2005 14:37:28

Mention disaster recovery to most businesses and they automatically start to think about power failures, earthquakes or some kind of nationwide catastrophe. It's because of that attitude, says Plan-B founder and director Martin Wellesley, that disaster recovery plans tend to be vague and ultimately not worth the paper they're printed on.

<http://www.computerworld.com.au/index.php/id;308377916;fp;16;fpid;0>

The business continuity message is getting through...

In a recent global survey of company executives, only 8 percent felt that business continuity planning was not important to their company.

<http://www.continuitycentral.com/news01894.htm>

Examining the insider threat

New US Secret Service and CERT report analyses acts of insider sabotage via computer systems in critical infrastructure sectors.

<http://www.continuitycentral.com/news01890.htm>

Scope Of Bank Data Theft Grows To 676,000 Customers

The largest U.S. banking security breach in history is worse than thought, and police have uncovered how bank employees allegedly involved in the crime ring stole customer data.

<http://www.computerworld.com/newsletter/0,4902,101903,00.html?nlid=SEC>

The Seven Deadly Sins Of Identity Management

Too lax, and you invite security breaches; too strict, and you frustrate legitimate users. Columnist Larry Ponemon takes a look at doing ID management right.

<http://www.computerworld.com/newsletter/0,4902,101893,00.html?nlid=SEC>

Bank of America notifying 60,000 customers about stolen data

Police said another person allegedly involved in the theft has been arrested

News Story by [Todd R. Weiss](#)

MAY 24, 2005 ([COMPUTERWORLD](#)) - Bank of America Corp. officials today confirmed that information on about 60,000 customers has been stolen by a New Jersey data-theft ring, thought to be at the center of the largest U.S. banking security breach in history.

<http://www.computerworld.com/newsletter/0,4902,101992,00.html?nlid=PM>

Rescuing Your Vital Records

by having a game plan for recovery, knowing who to call for help, and taking some key steps before help arrives, recovery personnel stand a good chance of saving the records vital to the organization after a disaster. Tracey McDonough explains.

<http://pizzazemail.com/t?ctl=D9EBCF:22ED146>

Computer Saboteurs Often Angry At Boss

Most inside computer sabotage - the kind that puts national security or the economy at risk - is done by employees who want revenge against their bosses, a new study has found.

<http://disaster-resource.com/newsletter/subpages/v85/newsclip6v85.htm>

Better Backups through Replication

While many customers start our meetings with questions on High Availability and Disaster Recovery, it is often Centralized or Enhanced Backup that we end up deploying on first. This Technical Whitepaper will describe how Double-Take provides a "better copy of the data to back up", while still leveraging one's existing tape software and hardware choices.

<http://www.accelacomm.com/jlp/cwnlfillers/0/10003685/>

MCI Employee Data Stolen In Laptop Theft

The missing laptop, stolen last month from a car, had the names and Social Security numbers of 16,500 current and former MCI workers stored on it.

<http://www.computerworld.com/newsletter/0,4902,101958,00.html?nlid=VVR>

NIST publishes World Trade Center collapse study

Future practices and technologies identified that potentially could have enhanced building performance and life safety capabilities on 9-11.

<http://www.continuitycentral.com/news01832.htm>

The Association of Contingency Planners reaches 1,500 members mark

The Association of Contingency Planners (ACP) is celebrating a new milestone, reaching 1,500 members for the first time in its history. This represents a 13 percent increase in membership since January 1st, 2005.

The Association attributes its rapid growth to the continued expansion of the business continuity profession. "Since 2001, medium to large corporations have pursued plans at an unprecedented rate, government leaders have encouraged planning, post-graduate academia has developed programs promoting the profession, and continuity professionals have seen steady annual increases in pay levels. The combination of these factors has contributed significantly to the expansion of the industry and the flow of new talent into the profession," states ACP.

The Association attributes this growth to the success of its newest chapters in Memphis, Tennessee (MidSouth) and Northern New Jersey (Garden State) as well as significant growth in the Dallas, Texas (North Texas) chapter. The Association is also negotiating the chartering of several new chapters across the country before year-end.

Paul Striedl, ACP chairman, states, "This surge of new interest will contribute to the sustained growth of ACP and the industry. As the only national networking organization dedicated to working for business continuity professionals, we are well positioned to handle the impending growth. We will continue working hard to provide our members with access to educational and professional opportunities necessary to grow and be successful."

Founded in 1983, ACP is a non-profit trade association dedicated to fostering continued professional growth and development in effective contingency and business resumption planning. With 25 chapters ACP is the largest networking and information exchange organization in North America for business continuity and disaster recovery professionals. ACP membership is open to anyone with an interest in or responsibility for the varied aspects of contingency planning.

For more information please visit the Association's web site at www.acp-international.com

Treasurer's Report

As of April 30, 2005 the ending balance for the South Texas ACP Chapter is \$4,793.50.

Current Membership Numbers

As of June 7th, the ACP-International shows our chapter to have 44 active members.

New and Renewed Members

Michelle Mosher
David Revier
Timothy Stacey

Remember, every visitor is a potential member, so BRING a friend or two!!

Next Meeting

When: Tuesday, June 14, 2005
Subject: **How do the latest best practices on IT Governance, CoBit and Business Service Management impact your Business Continuity methodology?**
Speaker: Lillibett Machado
Affiliation: Amegy Bank of Texas, Houston, TX
Location: IBM Building, 2 Riverway, Houston, TX - Room 1553
Time: 11:30 am to 1:00 pm

Presentation Synopsis:

We continuously hear these buzz words from vendors, corporations and every technology magazine in the market. This presentation will provide you a high level understanding of how you can use this best practices or guidelines to enhance or re-engineer your current Business Continuity Process. We will review ISACA IT Governance Objectives/ CoBit Controls and ITIL Business Continuity Management. What you will hear is not new but the information and examples represent a good source of information for Business Continuity process improvement.

About the Speaker:

Lillibett has 25 years experience in the Manufacturing Industry on Information Technology Management and Quality Systems complemented with 7 years in the Banking Industry on Technology Risk and Business Continuity Management.

Lillibett was the leader on the creation of the Amegy Bank, of Texas (former Southwest Bank of Texas) Corporate Business Continuity structure and department. She promoted the necessary awareness and commitment for Business Continuity Planning through all levels of management creating a comprehensive and manageable plan that works on mitigating the risk and impact of planned and unplanned incidents. Prior responsibilities include Information Systems Manager for Alcon Laboratories, Eli Lilly S.A., General Foods-Kraft, and Caterpillar.

Through the last four years Lillibett has been involved on the bank's Enterprise Risk Management (ERM) initiative as the Technology Liaison. In this responsibility she managed the enhancement of the bank's IT Risk Inventory, Controls and Performance Indicators. During the last four years she has been researching CoBit Framework and has used the IT Guidelines – Maturity Model to evaluate IT processes for Sarbanes-Oxley as a model to achieve optimal risk/control maturity. Recently she has been given the initiative to expand the scope of Business Continuity with Business and Technology Operational Resilience with the objective to optimize the enterprise agility and protection.

She is currently Board Member for the South Texas Chapter of the National Association of Contingency Planners (ACP) as Program Director. In addition, Lillibett is a member of the Business Continuity Institute, Houston InfraGard Chapter, and ISACA. She is a Certified Business Continuity Professional (CBCP), Certified Information Security Manager (CISM) and holds bachelor's degree in Mathematics and an M.B.A from the University of Houston.

The chapter meets regularly on the second Tuesday of each month at 11:30 a.m. at IBM Building, Room 1553, Two Riverway, Houston Texas. Please feel free to bring a guest. We would love the opportunity to make them members.

Remember that attendance at ACP chapter meetings count toward your continuing education credits (CEUs).

Upcoming Conferences / Major Events

June 13-15, 2005 NetSec 2005: The Fine Art of Security Computer Security Institute (CSI) http://www.gocsi.com/netsec/	The Phoenician Scottsdale, AZ
June 16, 2005 2005 CPM Symposia Events: The Disaster Simulation / Hot Topics in Business Continuity http://www.contingencyplanning.com/events/symposia/disaster#disaster	The Union League Chicago, IL
June 13, 2005 Nedrix Conference New England Disaster Recovery Information Exchange http://www.nedrix.com/	Sheraton Hotel Nashua, NH
July 7-8, 2005 Public Health Homeland Security Summit 2005 The Performance Institute http://www.performanceweb.org/Centers/Law_Enforcement/Events/L169/L169.htm	Quality Courthouse Arlington, VA
July 10-13, 2005 15th World Conference on Disaster Management (WCDM) The Canadian Centre for Emergency Preparedness (CCEP) http://www.wcdm.org/main.html/	Metro Toronto Convention Centre, Toronto, Canada
July 26-28, 2005 CIO Decisions Conference Search CIO http://ciodecisionsconference.techtarget.com	The Inn at Spanish Bay Pebble Beach, CA 93953
August 9, 10, 11, 2005 InfraGard 2005 National Conference InfraGard National Member Alliance & the FBI http://www.infragardconferences.com/	JW Marriott Washington, DC
September 18-22 DRJ's Fall World 2005 Disaster Recovery Journal http://www.drj.com/conferences/sd2005/DRJ-SD2005-8pg.pdf	Sheraton San Diego Hotel & Marina San Diego, CA
September 19-21, 2005 Network Security Conference ISACA http://www.isaca.org/nsc	Caesars Palace Hotel & Resort Las Vegas, NE

October 24-26, 2005
 Nedrix Annual Conference
<http://www.nedrix.com/>

Hyatt Goat Island Resort
 Newport, RI

October 25-26, 2005
 SIA Business Continuity Planning Conference & Exhibit
<http://www.sia.com/bcp05/>

New York Marriott Brooklyn
 Brooklyn, NY

November 2-4, 2005
 CPM 2005 East
 Contingency Planning Management
<http://www.contingencyplanning.com/events/east/>

Gaylord Palms Hotel
 Orlando, FL

DRI International Course Schedule – May 2005 – December 2005

For Course Location Information, Click Below:	Dates	For Course /Exam Description Information, Click Below:	Sponsor
Boston, MA	June 13-16	BCLE 1000	
Boston, MA	June 17	Certification Exam	
San Jose, CA	June 15-16	BCP 501	
San Jose, CA	June 17	Certification Exam	
Austin, TX	June 20-23	BCLE 2000	State of Texas
Austin, TX	June 24	Certification Exam	State of Texas
New York, NY	June 22-23	BCP 501 (In English)	
New York, NY	June 24	Certification Exam (In English)	
New York, NY	June 22-23	BCP 501 (In Spanish)	
New York, NY	June 24	Certification Exam (In Spanish)	
Chicago, IL	July 6-7	BCP 501	
Chicago, IL	July 8	Certification Exam	
Costa Mesa, CA	July 11-12	BCP 501	ACP/Orange Cty.
Costa Mesa, CA	July 13	Certification Exam	ACP/Orange Cty.
Des Moines, IA	July 13-14	BCP 501	IA Cont. Planners
Des Moines, IA	July 15	Certification Exam	IA Cont. Planners
Falls Church, VA	July 13-14	BCP 501	DRII
Falls Church, VA	July 15	Certification Exam	DRII
Little Rock, AR	July 23 & 30	BCP 501	
Little Rock, AR	Aug. 6	Certification Exam	
King of Prussia, PA	July 25-28	BCLE 2000	Strohl Systems
King of Prussia, PA	July 29	Certification Exam	Strohl Systems
Minneapolis, MN	Aug. 1-5, Aug, 8-11	BCLE 1000	
Minneapolis, MN	Aug. 12	Certification Exam	
Grand Rapids, MI	Aug. 3- 4	BCP 501	
Grand Rapids, MI	Aug. 5	Certification Exam	

Seattle, WA	Aug. 3- 4	BCP 501	
Seattle, WA	Aug. 5	Certification Exam	
New York, NY	Aug. 8-11	BCLE 2000	
New York, NY	Aug. 12	Certification Exam	
Falls Church, VA	Sept. 14-15	BCP 501	DRJ
Falls Church, VA	Sept. 16	Certification Exam	DRJ
San Diego, CA	Sept. 15-16	BCP 501	DRJ
San Diego, CA	Sept. 17	Certification Exam	DRJ
San Diego, CA	Sept. 15-16	BCP 501 (In Spanish)	DRJ
San Diego, CA	Sept. 17	Certification Exam (In Spanish)	DRJ
King of Prussia, PA	Sept. 19-22	BCLE 2000	Strohl Systems
King of Prussia, PA	Sept. 23	Certification Exam	Strohl Systems
San Diego, CA	Sept. 21-23	BCP 501	DRJ
San Diego, CA	Sept. 21-23	BCP 601	DRJ
San Diego, CA	Sept. 21-23	BCLE 930	DRJ
San Diego, CA	Sept. 21-23	BCLE 350	DRJ
San Diego, CA	Sept. 23	Certification Exam	DRJ
San Diego, CA	Sept. 23	Masters Exam	DRJ
San Diego, CA	Sept. 21-25	BCLE 2000	DRJ
San Diego, CA	Sept. 25	Certification Exam	DRJ
Dallas, TX	Oct. 5-6	BCP 501	
Dallas, TX	Oct. 7	Certification Exam	
New York, NY	Oct. 12-13	BCP 501	
New York, NY	Oct. 14	Certification Exam	
Chicago, IL	Oct. 19-20	BCP 501	
Chicago, IL	Oct. 21	Certification Exam	
Miami, FL	Oct. 26-27	BCP 501 (In Spanish)	
Miami, FL	Oct. 28	Certification Exam (In Spanish)	
Newport, RI	Oct. 26-27	BCP 501	NEDRIX
Newport, RI	Oct. 28	Certification Exam	NEDRIX
Columbus, OH	Oct. 26-27	BCP 501	
Columbus, OH	Oct. 26-27	BCP 601	
Columbus, OH	Oct. 28	Certification Exam	
Orlando, FL	Oct. 30-31	BCP 501	CPM
Orlando, FL	Nov. 1	Certification Exam	CPM
Orlando, FL	Oct. 30-31	BCP 501 (In Spanish)	CPM
Orlando, FL	Nov. 1	Certification Exam (In Spanish)	CPM
Denver, CO	(Oct.) TBD	BCLE 2000	
St. Louis, MO	(Oct.) TBD	BCP 501	
King of Prussia, PA	Nov. 28-Dec. 1	BCLE 2000	Strohl Systems
King of Prussia, PA	Dec. 2	Certification Exam	Strohl Systems
Phoenix, AZ	(Dec.) TBD	BCP 501	
New Orleans, LA	(Dec.) TBD	BCP 501	

To register or for further class schedules, visit www.drii.org

“Silly, Bizarre and Unknown” Monthly, Weekly & Daily June Observances

Here are some of the crazy things you can celebrate during the month of June!!

Monthly Observances

Effective Communications Month
National Candy Month
National Ice Tea Month
Professional Wellness Month
Rebuild Your Life Month
National Safety Month

Weekly Observances

International Volunteers Week: 1-7
National Headache Awareness Week: 5-11
Take A Kid Fishing Weekend: 10-12
Families in Business Week: 13-17
Universal Father’s Week: 19-25
Fish Are Friends, No Food! Week: 26-7/2

Daily Observances

Leave The Office Early Day: 2
National Bubba Day: 2
Cheer Coach Day: 4

Children’s Sunday: 12
Father’s Day: 19
Let It Go Day: 23

Source: <http://www.brownielocks.com>