



Business Continuity Planning

Energy Industry

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Operational Facts

- ✓ Owns / operates 30,000 MW of generation worldwide
- ✓ Operates > 13,000 miles of natural gas pipelines
- ✓ Transports 8% of natural gas consumed in the US
- ✓ Trades 8x as much power and 6x as much natural gas as Duke Energy owns

Business Continuity Process



Duke Energy's business continuity process is...

... about minimizing and mitigating consequences of unplanned, disruptions to operations - natural, technological and human-related.

... proactive planning to ensure survival of the enterprise.

... identification and understanding of operational risks.

Business Continuity Issues

- ✓ Crisis Management vs. Business Continuity
- ✓ Emergency Response Plans vs. Business Continuity
- ✓ Awareness
- ✓ Staffing